



# The Domestic Violence Program

## Mission

Mujeres Latinas en Acción empowers Latinas by providing services that reflect their values and culture and by advocating for the issues that make a difference in their lives.

## About the Program

The Domestic Violence Program provides English/Spanish support services to victims of physical, verbal and emotional abuse.

The objective of the program is to reduce domestic violence and assist clients to break the cycle of abuse in their lives and their families through crisis intervention, counseling, legal/court advocacy, and community education.

Mujeres also plays an active role locally and nationally in institutional advocacy efforts for Latinas and domestic violence to ensure that their unique issues, needs and concerns are heard and addressed.

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Chicago, IL 60608  
773-890-7676

**South Chicago Office**  
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Chicago, IL 60617

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[www.mujereslatinasenaccion.org](http://www.mujereslatinasenaccion.org)  
[www.es.mujereslatinasenaccion.org](http://www.es.mujereslatinasenaccion.org)

**24 Hour Domestic Violence Crisis Hotline**  
312-738-5358

## Services Offered

**24-hour crisis hotline:** Mujeres offers bilingual 24-hour crisis hotline at 312-738-5358 for individuals in need to discuss domestic violence situations. Trained volunteers guide callers through their rights and options and make appropriate referrals.

**Assessment and intervention:** During an individual's first contact with a domestic violence counselor, the victim/survivor is provided with emotional support, informed of their rights and options under the Illinois Domestic Violence Act, and provided with appropriate referrals. Additionally, an individual safety plan is formulated to keep them and their children free from harm.

**Court advocacy:** If an individual decided to pursue their legal rights and obtain a civil or criminal order of protection, the client is linked to one of our court advocates for advocacy and emotional support. The court advocate thoroughly explains the court process, their rights and options under IDVA, and accompanies them to court throughout the entire process.

**Individual and group counseling:** Counseling provides clients with a support system, an opportunity to increase their self-esteem and knowledge of the dynamics of domestic violence, as well as to identify and prevent future abuse by making more informed choices. Counseling sessions are by appointment only.

**Education and training:** Mujeres provides domestic violence education and awareness to community and professional groups such as churches, school, parents, teens, social services providers, law enforcement and medical personnel. Mujeres also provides a state certified 42-hour domestic violence training program to those interested in providing domestic violence services to Latinas.

**Children's Counseling:** Counseling for children who have witnessed or been exposed to domestic violence. Through art and play, among other counseling techniques, children are able to express themselves and heal in a safe environment.

**Childcare/Transportation:** Free childcare is provided for children who are 12 years old or younger while parents are in session. CTA transportation cards for low-income families are also provided.

Mujeres' programs are offered in Spanish and English and are supported by the following services: general intake, volunteer training, and childcare. Services are free.